

**GOVERNMENT OF INDIA  
RAILWAYS  
LOK SABHA**

UNSTARRED QUESTION NO:64

ANSWERED ON:15.11.2007

COMMITTEE FOR FIXING MENU AND TARIFF OF STANDARD MEALS

Nikhil Kumar Shri ;Singh Shri Chandra Bhushan

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Railways are aware of the increasing complaints and poor quality of foods served in the trains/platforms and the problems being faced by the passengers thereto;
- (b) if so, whether the Railways have any proposal to constitute a Committee for fixing menu and tariff of standard meals as reported in "The Hindu" dated September 14, 2007;
- (c) if so, the details thereof ; and
- (d) the time by which its report is likely to be submitted and implemented?

**Answer**

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R. VELU)

- (a) : Railways provide hygienic food to the passengers at stations and in trains. During 2006-07, a total number of 2656 complaints were received. Appropriate actions like warning, fine, termination of contract, counseling etc. have been taken on the complaints found substantiated.
- (b) & (c) : Ministry of Railways have constituted a committee to review the menu and tariff of standard meals, tea/coffee and breakfast served to the passengers of Indian Railways.
- (d) : The committee is to submit its report by 15.11.2007.