

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:2371
ANSWERED ON:15.12.2004
MISMANAGEMENT IN GOVT. HOSPITALS
Singh Shri Ganesh Prasad;Singh Shri Prabhunath

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) whether the Government is aware of mismanagement taking place in AIIMS and Safdarjung Hospitals, New Delhi;
- (b) if so, the reasons therefor;
- (c) whether in the emergency ward or general wards , proper care is not being given to the patients in these Hospitals ;
- (d) if so, the reasons therefor;
- (e) the action taken to improve the services in AIIMS and Safdarjung Hospitals;
- (f) whether shortage of Doctors and other Staff is one of the major reasons for poor services in both these institutions ;
- (g) if so, the details thereof;
- (h) whether seriously ill patients do not get admission in AIIMS and Safdarjung Hospital and are referred to other hospitals; and
- (i) if so , the steps proposed to be taken to supplement the existing infrastructure in these hospitals for better patient care?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE (SMT. PANABAKA LAKSHMI)

(a) to (e): There is no mismanagement in All India Institute of Medical Sciences and Safdarjung Hospital. Every medical care is provided to emergency or general ward patients who come for treatment at AIIMS and Safdarjung Hospital. The hospitals are reasonably well equipped within the financial resources available.

(f) to (i): The quality of service in both the institutions is not poor. The available manpower is utilized in the best possible manner. In Safdarjung Hospital, all the patients coming in serious conditions are attended and admitted and no patient is referred to other hospitals. However, in AIIMS, a large number of patients who require urgent hospitalization cannot be admitted due to limited availability of emergency beds. Sometimes patients have to be referred/transferred to other Government hospital in Delhi for further treatment. These patients are normally, investigated, worked up and transferred to other hospital in stable condition. The institute is making all efforts to increase the infrastructure facilities keeping in view the increasing flow of number of patients for better patient care from time to time.