

**GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA**

UNSTARRED QUESTION NO:1296
ANSWERED ON:10.03.2005
APPOINTMENT OF RTSA/RTA IN BORDER STATES
Shaheen Shri Abdul Rashid

Will the Minister of RAILWAYS be pleased to state:

:

- (a) whether the Government is aware that the distance areas of Boarder States face hardships for reservations in railways and some times suffer losses due to the system constrains on ticketing;
- (b) if so, the reaction of the Government thereto;
- (c) whether the Government has appointed Rail Travellers' Service Agents and Rail Tourists Agents throughout the country;
- (d) if so, whether such Agents have also been appointed in the Border State; and
- (e) if not the reasons for reluctance in appointment of such agents in Boarder States?

Answer

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS (SHRI R.VELU)

- (a) & (b) For the convenience of the public, Railway has opened Computerised Passenger Reservation System (PRS) in various parts of the country including Border States area of the country. Moreover, public can book their tickets on Internet in various parts of the country including Border States.
- (c) to (e) Rail Travellers Service Agents(RTSAs) and Rail Tourist Agents (RTAs) have been appointed in various parts of the country including border states depending upon the reservation workload.