

**GOVERNMENT OF INDIA
HEALTH AND FAMILY WELFARE
LOK SABHA**

UNSTARRED QUESTION NO:2068
ANSWERED ON:16.03.2005
QUALITY TREATMENT FOR PATIENTS IN AIIMS
Singh Shri Prabhunath

Will the Minister of HEALTH AND FAMILY WELFARE be pleased to state:

- (a) Whether the Government is aware that AIIMS has failed in providing quality treatment despite being a specialized referral hospital of national importance;
- (b) Whether patients are being deprived of quality diagnosis, timely treatment and medical care in AIIMS;
- (c) if so, the reasons therefor; and
- (d) the measures taken/proposed to be taken to provide quality treatment to the patients in AIIMS?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF HEALTH & FAMILY WELFARE(SMT. PANABAKA LAKSHMI)

(a) to (d): All India Institute of Medical Sciences is providing every medical care to emergency or general ward patients who come for treatment at the AIIMS. The hospital provides round the clock emergency services and are manned by specialized doctors at the level of Senior Resident and consultants. This emergency services is equipped with all the diagnostic and therapeutic facilities. The hospital has got best possible state of art diagnostic facilities. There are inbuilt practice for Infection control, review of cases of death and internal system of grievance redressal are some major steps for providing quality care to the patients who attend the AIIMS Hospital. The Institute is maintaining the required number of doctors, nurses and other staff to maintain optimal level of patient care services. The institute is also making efforts to increase the infrastructure facilities keeping in view the work load.