

**GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA**

UNSTARRED QUESTION NO:3183

ANSWERED ON:23.03.2005

POSTAL FACILITIES

Nishad Shri Mahendra Prasad;Pal Shri Raja Ram;Shivanna Shri M

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the postal facilities in Dwarka subcity of New Delhi are not upto the mark;
- (b) the number of post offices functioning at present in various sectors of Dwarka;
- (c) the steps being taken to enhance these facilities in the area;
- (d) whether the Government has conducted any study regarding the ratio of Post Offices and Postal staff vis-à-vis the population of our country;
- (e) if so, the number of Postal staff required for per thousand population and by what time the Government proposes to implement it alongwith its ratio at present;
- (f) whether the Government is contemplating to increase the number of Post Offices and postal staff vis-à-vis the population of the country;
- (g) if so, the details thereof; and
- (h) the time by which the number of Post Offices and Postal employees are likely to be increased as per requirement?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

- (a) Postal facilities in Dwarka are being upgraded in a phased manner keeping in view the growth and expense of the area subject to availability of resources. Two Post Offices were opened, one in Dwarka Sector-6 and another in Netaji Subash Institute of Technology in March, 2002 and February, 2000 respectively.
- (b) Three Post Offices, namely Dwarka Sector-6 Delivery Post Office, Netaji Subash Institute of Technology Dwarka non-delivery Post Office, and Raj Nagar Part-II non delivery Post Office (near Dwarka Sector-8) are serving the various sectors.
- (c) Efforts are underway to cater to the growing needs of these area in a planned manner. For this, a perspective plan is being formulated to provide the required facilities, in phases, subject to availability of resources.
- (d) to (h) Post offices are provided subject to fulfillment of distance, population and income norms. A post office serves on an average 21.11 Sq. Kms. However, manpower is provided only on the basis of workload, not population. As on 31.3.2004 there were 2.5 lakh departmental employees and 2.99 lakh extra departmental employees in the Department working in 155669 post offices. The ratio of departmental employees to departmental post offices is 9.63:1. Periodical review of the establishment are conducted based on existing work load norms, and where justified, manpower is being provided by redeployment, after simultaneously complying with Government guidelines regarding reduction of manpower.