

**GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA**

UNSTARRED QUESTION NO:4605
ANSWERED ON:11.08.2014
CHECK IN FACILITIES
Subbareddy Shri Yerram Venkata

Will the Minister of CIVIL AVIATION be pleased to state:

- (a) whether Indigo Airlines has introduced `Advance Pass` facility to allow its passengers permanent early check-in via mobile and website in order to reduce the waiting time for check-in;
- (b) if so, the details thereof;
- (c) whether the Government has asked other airlines operating in the country to introduce this facility;
- (d) if so, the details thereof along with the response of the airlines thereto; and
- (e) the steps taken/being taken to facilitate fast check-in at the airports in the country?

Answer

Minister of State in the Ministry of CIVIL AVIATION (Shri Siddeshwara)

- (a) & (b) Yes, Madam. Indigo Airlines has allowed its customers this facility from 48 hours until 2 hours prior to the scheduled departure. This facility is available to passengers with hand baggage only. The detailed information in this regard is available on the website of the Indigo Airline ;
- (c) No, Madam.;
- (d) Does not arise.;;
- (e) In the competitive environment where the interest of the passengers are of paramount importance to the airline operators and in order to achieve on-time performance by the airlines as well, it is in the interest of the airlines to facilitate fast check-in at the airports. The Airport Operators, however, ensure that sufficient space is provided to the airlines for their check-in counters at the airports to avoid inconvenience to the passengers. ;