

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:3539

ANSWERED ON:07.12.2016

Telephone Exchanges

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Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of telephone exchanges in the country as on date, State-wise;
- (b) the number of telephone exchanges set up in rural areas of various States during the current Five Year Plan;
- (c) the places where telephones are not functioning properly as on date, State-wise;
- (d) the details of telephone exchanges modernised and upgraded so far, State-wise; and
- (e) the steps taken/being taken by the Government to ensure proper functioning of these telephone exchanges and to upgrade the existing exchanges with latest technology?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

- (a) As per information received from Bharat Sanchar Nigam Limited (BSNL), Mahanagar Telephone Nigam Limited (MTNL) and private Telecom Service Providers (TSP) the state wise details of wireline telephone exchanges in the country is at Annexure-I.
- (b) Number of telephone exchanges set up in rural areas of various states during the current five-year plan by BSNL and MTNL is at Annexure-II.
- (c) The details are being collected.
- (d) State/Circle wise details of telephone exchanges modernized and upgraded by BSNL and MTNL is at Annexure-III.
- (e) Following steps are taken/being taken by BSNL to ensure proper functioning of these telephone exchanges and to upgrade the existing exchanges with latest technology:
 - (i) Well trained staff is being deployed in all telephone exchanges. Routine maintenance activities are scheduled and done with the help of vendors to ensure proper functioning of all telephone exchanges.
 - (ii) Life expired battery sets with poor backup and burnt power plant modules are being replaced.
 - (iii) Upgradation of the Legacy Public Switched Telephone Network (PSTN) exchanges with the Next Generation Network (NGN) exchanges will give the customers better communication facilities on wire line.

Annexure-I

State/Circle wise details of wireline Telephone Exchanges

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Sl No CIRCLE NAME Total number of Exchanges of PSUs

(BSNL+MTNL) Total number of Exchanges of Private Telecom Service Providers

| | | | |
|----|------------------|------|----|
| 1 | Andaman Nicobar | 50 | 0 |
| 2 | Andhra Pradesh | 3123 | 18 |
| 3 | Assam | 570 | 1 |
| 4 | Bihar | 1196 | 6 |
| 5 | Chhattisgarh | 561 | 0 |
| 6 | Gujarat | 2427 | 15 |
| 7 | Haryana | 1035 | 8 |
| 8 | Himachal Pradesh | 1073 | 3 |
| 9 | Jammu & Kashmir | 337 | 1 |
| 10 | Jharkhand | 485 | 0 |
| 11 | Karnataka | 2795 | 20 |
| 12 | Kerala | 1306 | 10 |
| 13 | Madhya Pradesh | 2463 | 16 |
| 14 | Maharashtra | 4526 | 16 |
| 15 | North East-I | 201 | 1 |

16 North East-II 206 0
17 Odisha 1082 5
18 Punjab 1484 13
19 Rajasthan 2081 8
20 Tamil Nadu 2003 22
21 Uttar Pradesh(East) 2113 11
22 Uttar Pradesh(West) 985 9
23 Uttarakhand 444 0
24 West Bengal 1364 4
25 Calcutta 487 9
26 Chennai 330 0
27 Delhi 338 28
28 Mumbai 255 19
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Annexure-II

WIRE LINE TELEPHONE EXCHANGES SET UP IN RURAL AREAS DURING CURRENT FIVE YEAR PLAN BY BSNL AND MTNL

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SI No CIRCLE NAME Telephone Exchanges set up in rural areas

1 Andaman Nicobar NIL
2 Andhra Pradesh 6
3 Assam NIL
4 Bihar 2
5 Chhattisgarh NIL
6 Gujarat 15
7 Haryana 3
8 Himachal Pradesh 11
9 Jammu & Kashmir 4
10 Jharkhand NIL
11 Karnataka 4
12 Kerala NIL
13 Madhya Pradesh 4
14 Maharashtra 13
15 North East-I 2
16 North East-II 9
17 Odisha 6
18 Punjab NIL
19 Rajasthan 5
20 Tamil Nadu 12
21 Uttar Pradesh (East) NIL
22 Uttar Pradesh (West) NIL
23 Uttarakhand NIL
24 West Bengal 1
25 Calcutta NIL
26 Chennai 3
27 Delhi Nil
28 Mumbai Nil
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Annexure-III

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SI No CIRCLE NAME Telephon Exchanges modernised by PSUs
(BSNL+MTNL)

1 Andaman Nicobar 0
2 Andhra Pradesh 59
3 Assam 3
4 Bihar 5
5 Chhattisgarh 4
6 Gujarat 18
7 Haryana 6
8 Himachal Pradesh 3
9 Jammu & Kashmir 2
10 Jharkhand 2
11 Karnataka 10
12 Kerala 101
13 Madhya Pradesh 25
14 Maharashtra 33

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15 North East-I 6
16 North East-II 2
17 Odisha 19
18 Punjab 11
19 Rajasthan 11
20 Tamil Nadu 24
21 Uttar Pradesh(East) 13
22 Uttar Pradesh(West) 17
23 Uttarakhand 3
24 West Bengal 5
25 Calcutta 11
26 Chennai 10
27 Delhi 338
28 Mumbai 255
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