

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:4393
ANSWERED ON:14.12.2016
Waiting List of Landline Telephones
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Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether there is waiting list for landline telephone connections in many telephone exchanges;
- (b) if so, the details thereof and the reasons therefore, State-wise including Thrissur telephone exchange;
- (c) the details of telephone exchanges of which the capacity upgradation has been done during the current financial year;
- (d) whether there is shortage of cables, telephone instruments and other equipments; and
- (e) if so, the details thereof and the action taken by the Government in this regard?

Answer

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a)&(b) There is no waiting list for landline telephone connection in Mahanagar Telephone Nigam Limited (MTNL). However, in Mumbai there are some TNF (Technically non-feasible area) cases and telephone connections are provided on demand subject to the technical feasibility.

State/Circle wise details of waiting list for landline telephone connections in Bharat Sanchar Nigam Limited (BSNL) as on 30.09.2016 is at Annexure-I. There is no waiting list in Kerala Circle as on date including Thrissur telephone exchange.

The waiting list in BSNL is due to following reasons:

- (i) Many new developing areas are TNF and due to unavailability of UG (underground) cable, it is not possible to provide landline connection in these areas.
- (ii) The cable schemes are not economically viable due to high reinstatement/Right of Way charges being demanded by municipal/ local bodies.
- (c) In BSNL, there is no capacity upgradation in any telephone exchange during current financial year.

In MTNL Delhi, Najafgarh-II telephone exchange capacity increased from 8236 lines to 9636 lines and Dwarka Sector-6 telephone exchange capacity increased from 8000 lines to 11500 lines during the current financial year.

In MTNL Mumbai, Kalpataru Garden telephone exchange capacity increased from 2000 lines to 3500 lines and New Mind Space telephone exchange capacity increased from 3000 lines to 5000 lines during the current financial year.

(d) & (e) BSNL and MTNL have informed that there is no shortage of cables and telephone instruments.