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Title: Need to streamline the procedure for issuance of passport under Tatkal Scheme in Regional Passport Office, Hyderabad, Andhra Pradesh.

SHRI ARUNA KUMAR VUNDAVALLI (RAJAHMUNDRY): The Hyderabad Regional Passport Office is the largest in the country and once was considered as the best office in the country with an ISO-9000 certification. The applicants are facing severe problems in filing applications both in the Tatkal category and also in the normal category in the recent past. Hundreds of passport applications and applicants for police clearance certificates (PCPs) have to queue up in front of the Regional Passport Office since 10 pm of the previous day to get tokens to apply for passports the next day. The applicants who require passports urgently face great difficulties and they have to run from pillar to post to get their passports issued under the Tatkal Scheme. In fact, Pre Police Verification is not conditional under the Tatkal Scheme. Even the RPO is holding Passport Adalats every month to clear off the pending list. But, the pending applications are increasing day by day.

I urge upon the Government to streamline the passport services at Regional Passport Office, Hyderabad and make the services applicant-friendly, so that the Hyderabad Passport Office could regain its past glory.