

>

Title : Need to set up a Help Language Desk at Chennai International Airport, Tamil Nadu.

SHRI O.S. MANIAN (MAYILADUTHURAI): Madam Speaker, I wish to bring to the notice of the Government the need to set up a Help Desk at the Chennai International Airport. Everyday, hundreds of men and women from Tamil Nadu and Pondicherry are going to Gulf and other countries for employment. Most of them have just basic education. They know only Tamil. But they are asked to complete the Immigration Forms printed in English. The situation has put the passengers to great difficulty and they have to seek the help of persons who are around. It is said that some people charge them Rs.500 for filling up the forms. This difficulty is also faced by people coming to Chennai from abroad.

A Help Desk with officials knowing Tamil and English may be set up at the Immigration Section of the Airport to help the passengers. I also appeal to the Government to provide Immigration Forms printed in Tamil for the benefit of passengers.