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Title: Need to address the problems of Non-Resident Indians and people of Indian origin by Indian missions abroad in a prompt manner.

SHRI ANTO ANTONY (PATHANAMATHITTA): I request the Government to set up a centralized mechanism to monitor the functioning of our missions abroad. Every day, our missions in abroad receive a lot of complaints from the NRIs regarding the various problems they face in the host countries. Most of the complains are so sensitive that should be redressed with immediate effect. However, it is not happening in the expected manner which creates a lot of problems to the NRIs. In addition to that, people of Indian Origin suffer from the delayed process in issuing of Overseas Citizens of India Cards (OCI Cards). A centralized mechanism at the Ministry Headquarters to monitor the functioning of our missions abroad with regard to the disposal of these complaints is the only remedy to solve the problems faced by the NRIs and PIO.