

Participants : [Shivaramagouda Shri](#)

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Title: Need to provide hassle free service by BSNL to the customers in border areas of Bellary and Sirguppa regions of Karnataka.

SHRI SHIVARAMA GOUDA (KOPPAL): I draw the attention of the Government towards the problem being faced by the B.S.N.L. consumers residing in Bellary and Sirguppa border area. B.S.N.L. is having a tower in the area. Bellary is situated in Karnataka State whereas Anantapur is a border district of Andhra Pradesh. When a person having B.S.N.L mobile enters the border area of Karnataka, without roaming facility, is unable to receive the mobile services of B.S.N.L of Karnataka though the tower is located at Bellary within the State itself. So B.S.N.L customers residing in border areas along Bellary and Sirguppa in my Parliamentary Constituency are paying roaming charges, call charges even for incoming calls when they use the B.S.N.L service within the State itself.

I, therefore, urge to look into the technical defect in signals of BSNL service in border areas along Bellary and Sirguppa in my Parliamentary Constituency and take necessary remedial measures in this regard.