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Title: Need to conduct an enquiry and initiate action against the persons demanding for tips and also ensure good services in Rajdhani Express.

SHRI N.K. PREMACHANDRAN (KOLLAM): Thank you, Mr. Chairman, Sir. The passengers of the Nizamuddin-Thiruvananthapuram Rajdhani Express are fleeced in premium trains by TTEs and other staff, including attendants and pantry car employees. Pantry car employees forcefully collect money from the passengers. They have fixed an amount as tip and demand the same from all passengers. A separate tip has also been fixed by the coach attendants in charge of supply of bedrolls.

The quality and quantity of food supplied is not as per the requisite standard. The railway employees, including TTEs, are supporting these illegal acts. TTEs are collecting money from passengers for allotting vacant seats without giving them any receipts. Railway officials are also not initiating any action on the complaints lodged by passengers. When we approached the railway officials of Thiruvananthapuram, they said that this train is wholly controlled by the Northern Railway and they are not able to take any action except to send these petitions to the Northern Railways.

I urge upon the Government to conduct an enquiry and initiate action against the persons responsible and also ensure good services in Rajdhani Express because this is a long travel train.