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Title: Need to provide sufficient number of Passport books including basic infrastructure facilities to passport offices in Kerala, especially in Kollam.

SHRI N.K. PREMACHANDRAN (KOLLAM): The functioning of passport offices in Kerala is pathetic. The passports are not issued in time due to the non-availability of passport books. Hundreds of applications are processed and get ready for issuance of passports after completion of all the procedure formalities including police verification, but the applicants are not able to go abroad in time due to the delay in issuing of passport.

The infrastructure facilities available in passport offices are very poor. Basic infrastructure facilities are not provided in Kollam Passport Office even after a period of two years of its establishment. Toilet and waiting place are not available in this office. The public including ladies and children depend upon the neighbourhood households for their primary basic needs. It is highly essential to provide basic infrastructure facility in Kollam Passport Office.

Hence, I urge upon the Government to provide sufficient passport books to passport offices in Kerala and sufficient infrastructure facilities to the Kollam Passport Office.