

- (iv) Extension of Tele-text service from 4.00 a.m. to midnight.

of surprise inspections will be implemented in due course, although the customer services are constantly over-seen.

(B) Improvement in facilitation services

- (i) Re-organising and strengthening of customer service units at major airports.
- (ii) Provision of additional cash counters;
- (iii) Serving of tea, coffee, snacks, etc. to stranded passengers at airport restaurants;
- (iv) Transportation of passengers to airport hotels in case of longer delays;
- (v) Prominent display of information at selected hotels regarding delayed flights;
- (vi) Making arrangements with hotels in case of longer delays;
- (vii) Designating officials for providing assistance in refunds, taxi-vouchers, hotel accommodation, etc., and
- (viii) Surprise inspections at Delhi airport for independent feedback.

(c) and (d). Except the following, the above mentioned measures have been implemented. Additional HF-SSB sets could not be provided at all the 19 stations as the equipment had to be imported. The scheme

Additional Terminal at Gandhinagar

*745. SHRI SHANKER SINGH VAGHELA: Will the Minister of RAILWAYS be pleased to state:

(a) whether Government propose to establish an additional terminal at Gandhinagar, Gujarat; and

(b) if so, when the project is likely to be taken up?

THE DEPUTY MINISTER IN THE MINISTRY OF RAILWAYS (SHRI AJAY SINGH): (a) and (b). A Preliminary Engineering-cum-Traffic Survey has been approved for developing Gandhinagar as a Supplementary Coaching Terminal to Ahmedabad.

Airport at Ajmer

*746 SHRI G. M. BANATWALLA: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether any sanction was given in or around 1988 for the construction of an airport at Kishangarh near Ajmer:

(b) if so, the progress made in the construction of the airport; and

(c) the time by which it is expected to be completed?

THE MINISTER OF ENERGY AND MINISTER OF CIVIL AVIATION (SHRI ARIF MOHAMMAD KHAN): (a) No, Sir.

(b) and (c). Do not arise.